## Warranty claim procedure:

Please report the potentially defective devices to your supplier to identify.

Supplier is required to send the warranty claim form to Growatt or authorized service partner with all the necessary information.

Customers must present this warranty card, inverter purchasing & Installation invoice, and other related materials as well if required.

Please fill in the required information below when your device is defective, scan and send or email it to your supplier with all the information or contact Growatt service team directly.

**If you have purchased this product in Australia, you should be aware that this warranty is provided in addition to other rights and remedies held by a consumer under Australian Consumer Law.**

Please note Growatt reserve the ultimate explanation right on this warranty card.

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End User Information
Customer name:
Phone number:
Email:
Detailed address:

Product Information
Inverter Model:
Serial No.(S/N):
Purchase date:
Dealer/Installer:
Commissioning data:

Growatt New Energy Australia Pty Ltd

https://au.growatt.com/

Importer contact
T +61 1800 476 928
E australia@ginverter.com

Manufacturer Contact
T +86-0755-29515888
E service@ginverter.com

# Warranty Card

FOR SPF SERIES

（SPF 3000T HVM-G2，SPF 6000T HVM-G2）

OFF-GRID INVERTERS

GROWATT

## Growatt Factory Warranty

For the inverter with this warranty card you purchased, you receive a Growatt factory warranty valid for 2 years from the delivery date from Growatt New Energy Co.,Ltd.

This warranty includes all defects of design, components and Manufacturing according to the Australian Consumer Law.

## Warranty Exclusions

- Breaking the product seal ( opening the casing) without proper approval
- Failure to observe the user manual, the installation guide, and the maintenance regulations
- Unauthorized Modifications, changes, or attempted repairs Incorrect use or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure (e.g., lightning, over voltage, storm, fire)
- goods bought from one-off sales by private sellers, such as a private garage sale or school fetes
- goods purchased at a traditional auction
- goods purchased to be resold or transformed into a product that is on-sold
- services for transportation or storage of business goods, or
- fitness for purpose of professional services provided by a qualified architect or engineer

If you would like to purchase an extension of Growatt factory warranty based on the 2 year term of Growatt factory warranty,please contact Growatt to get the price and an extending warranty card for apply.

## Warranty condition

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected by Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchanged for a replacement device of equivalent value according to model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new certificate since your entitlement is documented at Growatt.

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.**

**You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.**

**You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**